

90-Day Warranty

This warranty is valid 90 days from date of purchase. Must have a receipt or proof of purchase.

What is covered: This warranty covers against manufactures defects of a Cypress Stand-up Paddle Board (SUP) package, to including broken, damaged or defective pump kits, paddle kits, rear fin assembly, and paddle board.

Examples of covered instances:

Buyer inflates paddle board for first use and discovers a slow leak in a seam, valve or elsewhere. The paddle is bend or cracked before first use. The rear fin is missing the attachment screw. The pump handle or tube is cracked or broken, so air will not properly inflate or deflate. The package does not include all the items as advertised.

What is not covered: Punctures, leaks, rips, tears, or other issues from improper use. Losing parts.

Example of non-covered instance:

Paddle board runs into an object, puncturing or damaging the SUP. Buyer misplaces any part of the SUP package. Rear fin or paddle are damaged during use or transport.

If you discover manufacture defects or damage: Warranty issues can be handled by the outfitter selling Cypress paddle boards or by emailing TexasPaddleBoard@gmail.com.

Warning!

Do not use an inflatable Stand-up Paddle board before checking for leaks, punctures, or damage to the watercraft. Any water sport including paddle boarding has inherent risks of injury or drowning. Always wear a personal flotation device.

Before first use:

Check your SUP for leaks or punctures before the first use by following these steps:

- Inflating to at least 2 pounds per square inch (PSI) then
- Rub rubbing soapy water over the SUP with a cloth.

Tips to avoid damage:

- Fully delate your SUP when done by rolling our all the air, then finish deflating the last air with the pump. Do not roll-up as tight as humanly possible. This causes extra stress along the seams, and may cause a slow leak.
- Do not store your SUP in direct sunlight or in hot temperatures. This can weaken the bonding material between layers of the SUP material or bonds along the seams.

Most damage happens most often while transporting or storing a SUP improperly. Avoid dragging or dropping your SUP when both inflated or deflated.